

Compassionate Probate Collections



Probate recovery is one of the most sensitive areas of receivables management, dealing with recently bereaved people at their most vulnerable. Our specialist and experienced team at CCICM, have been managing these delicate situations for over 35 years, working closely with the NHS and within the Care Sector.

Over these years, we have devised proven strategies to maximise your recovery whilst at all times, taking care to recognise the needs of the people we are dealing with and the uniquely personal situation they face.



Compassionate Collections

In CCICM's experience, it is vital that we are both empathetic and sensitive when dealing with the bereaved. No one wants to make their experience of these traumatic events any worse than it already is. So, CCI Probate Recovery (CCIPR) has created a compassionate collections environment to ensure minimal additional stress when it comes to settling financial affairs.



Financial Management

To do this we have formed a bespoke team of probate advisors. They are specifically trained to understand the stages of grief and the importance of compassion in resolving third-party estate claims. CCIPR has also partnered with specialist counseling services and charities that provide guidance on all matters relating to bereavement and personal financial management.



Maximum Dignity

We are always mindful of our enormous responsibility to treat customers fairly, but never more so than when they may be more vulnerable due to the trauma of bereavement.

Our clients can be certain that when such accounts are placed with us, their reputations will never be compromised, their financial interests will be protected, and their customers will be afforded the maximum possible dignity.



Our Mission

- To identify who is managing the estate on behalf of the deceased, and, who has been appointed as the Executor/Administrator with regard to the decedent's outstanding liabilities
- Address questions raised by the representing parties and signposting them to the bereavement agencies for free support and advice.
- Managing their accounts effectively with sensitivity ensuring their experience with CCICM is as painless and stress-free as possible.
- To help to successfully resolve estate balances owed to our client, ensuring they have registered our client's claim to settle the estate's debts.

Benefits of working with CCICM

- Access to a network of overseas legal and debt collection experts via The International Credit Exchange ("ICE")
- Access to a multi-lingual UK-based workforce - a highly trained, competent, and motivated team.
- All cases are managed from the UK.
- Real-time access to management information and case updates via our online portal - you will remain informed.
- We engage on a "no-win no-fee" basis with competitive rates agreed in advance.
- We are fully insured, FCA authorised and regulated, GDPR Compliant and Cyber Secure
- Fair and Ethical approach.

CALL +44 (0)1766 772288
to speak to one of our specialist advisors

OR
EMAIL: info@ccicm.com

